



**SYNERGOS  
CONSULTANCY LTD**

**skanwear**<sup>®</sup>  
SAVING LIVES

# Skanswear:

Providing an extra layer of protection for PPE company, Skanswear

**100%  
GUARANTEED**

ACCREDITATION  
CERTIFICATION



**9001**



**14001**



**45001**



**27001**



ISO 9001, ISO 14001, ISO 27001 & ISO 45001

# FOR OUR CLIENT, SKANWEAR, SAFETY AND COMPLIANCE ARE KEY PRIORITIES

**A specialist personal protective equipment (PPE) company, its strapline is ‘Saving Lives’ – and while they are compliant in everything they do, they lacked a real system to prove it.**

Enter our team here at Synergos Consultancy Ltd.

A big part of implementing an ISO standard is accountability, thanks to the audit trail and paperwork, so when Compliance and Finance Manager, Liam Fitzakerley, contacted us for assistance, we were more than happy to help.

Having worked at the company for half a decade, he made the decision three years ago to focus on sales and compliance. With 35 employees, Skanwear manufactures and distributes Arc & Flame Protective Clothing and PPE

A small organisation which sells to big customers, Skanwear recognised the fact that the credibility of a recognised ISO standard would offer customers the reassurance that they are dealing with professionals.

## THE BRIEF

Skanwear partnered with our team in the implementation of four ISOs, the first being 9001. Putting their trust in us again to integrate ISO 14001 and ISO 45001 with their current ISO 9001, they also sought our support to gain ISO 27001 certification.

# THE CHALLENGE

**The company knew that being certified to the right ISO standards would help them become more organised day-to-day.**

For Skanwear, it was also about demonstrating that they look after their own staff as well as their customers.

While the company was proud it hadn't suffered any data breaches, the team wanted to ensure its data was as safe and secure as possible, with a robust mechanism in place. This, in turn, would improve customer confidence.

Having an equivalent non-UKAS ISO 9001 certification in place – which, unfortunately, did not add value to the business and hadn't undergone inspection by anyone

externally – Skanwear benefited from our expertise from the off to gain the appropriate UKAS certifications.

Liam went on to say that “As a business, we were conducting health and safety practices, but we were not documenting evidence of this.” said Liam. “We didn't have a training matrix in place and, as a result, found it difficult to monitor training gaps in the business and refresher due dates.”

Liam hoped that, thanks to the right UKAS ISO standards, Skanwear could further boost its credibility and ensure business tendering is even simpler and faster. He added: “ISO systems allows us to fully evidence what is working well and where we need to make further improvements.”

# THE RESULTS

**Before contacting our team here at Synergos Consultancy, Liam researched ISO standards online.**

“We knew that we wanted to work with a professional company that were knowledgeable in what they did.” he says, “Synergos were understanding of our requirements; we needed someone to work with us but not to do everything.”

It was vital to Liam that a company like ours did not simply visit Skanwear's premises and 'do all the work', as Liam and the team would be managing the systems and ensuring the company met its customers' needs going forwards.

A swift and stress-free process from start to finish, we visited Skanwear – from proposal through to instruction – and began our work within the timeframes required.

“The whole process has been smooth – even the external audits have gone well, with no issues”, says Liam.

“Having the recognised standards in place will help assist company growth. Being certified helps to reassure our current and prospective clients; it shows that we are a professional company with a focus on how we do business and on safety.” he adds.

Liam says the custom-made ordering system – a USP to Skanwear – allows customers to order items directly to their home or business. “From a data perspective, we hold personal information of employees and our customers and we wanted to reassure them and their employees of data confidence from a recognised standard.” he says, adding that ISO 27001 keeps their data secure.

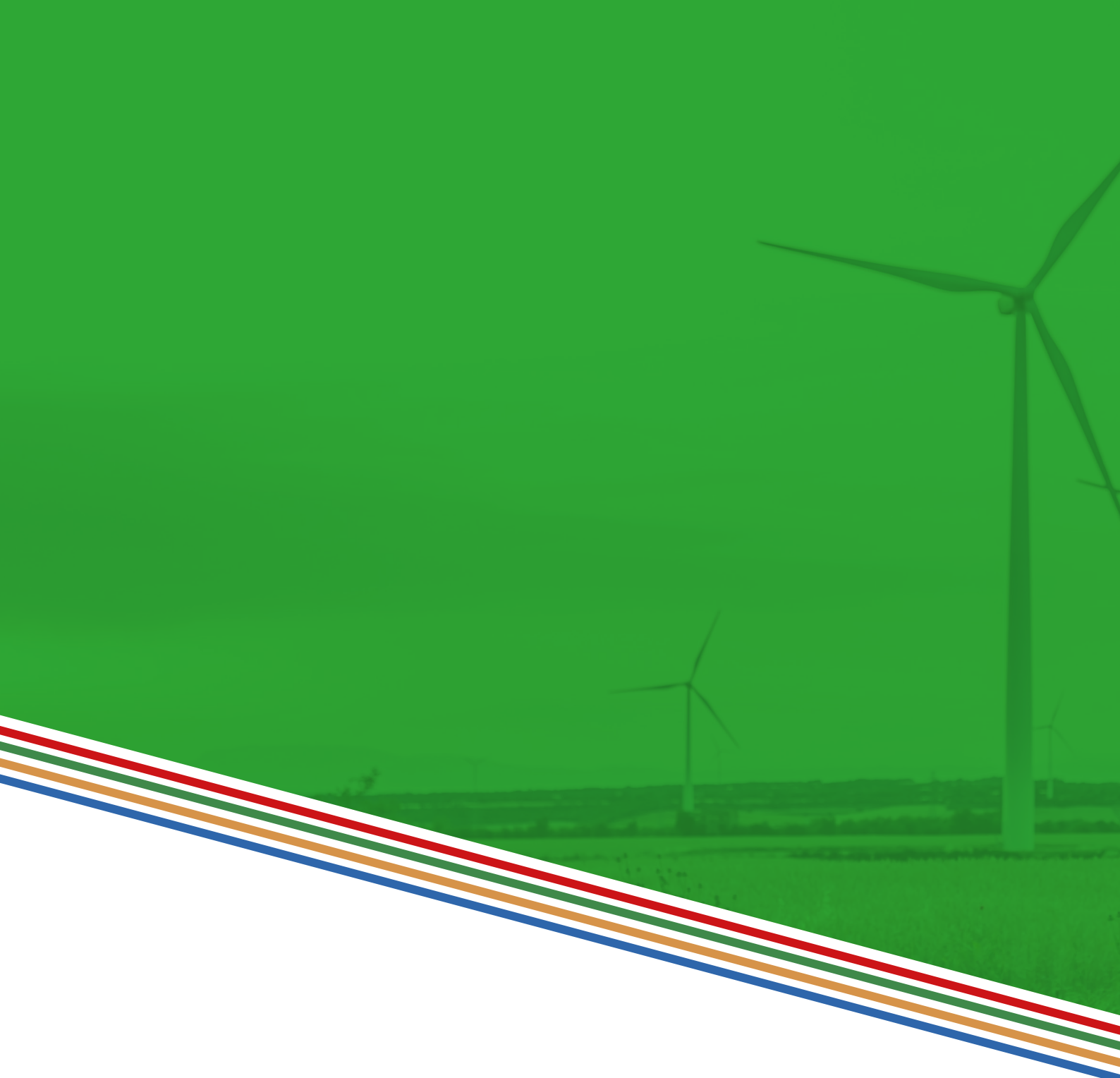
The relationship between Skanwear and Synergos has been hugely positive. “The team are knowledgeable and has not only helped implement our ISOs but allowed us to improve our own knowledge around the systems. They took time to understand the our business and any stress was taken away” says Liam.

“The ISOs will allow the business to recognise wider sales opportunities, and it makes bidding for new business easy.”

**Want to know how Synergos Consultancy Ltd can help you gain the certification for your business needs?**

Get in touch with our team today and we'd be happy to see how we can help.





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