



**SYNERGOS  
CONSULTANCY LTD**

**IDEAL**  
MODULAR HOMES

# Ideal Modular Homes Ltd:

Having the right certification  
goes a long way



**9001**



**14001**



**45001**



ISO 9001, ISO 14001 & ISO 45001

# GETTING THE KEYS TO CERTIFICATIONS

**Need accreditation that will give your customers all the assurance they need that yours is a company they can put their trust in?**

Our team here at Synergos Consultancy Ltd can help, with everything from Health and Safety services to ISO certifications.

Recently, we were approached by SHEQ manager, Adrian Batterley at Liverpool-based IDMH to help the firm gain vital certification.

Despite Adrian being with the business for just 10 months, ISO Certification was a key priority. IDMH is an ever-growing brand that has already amassed over 50 employees.

Its unique selling point is in its high-end modular construction projects. Delivering beautiful homes in a cost-efficient way, the team covers projects throughout the UK, with recent work taking place in Manchester and London.

## THE BRIEF

The implementation of ISO 9001, ISO 14001 and ISO 45001 certifications were top of the agenda for IDMH.

# THE CHALLENGE

“Modular construction requires a unique skill set from a worker, as well as training to the correct standard and upskill of workers to enable production.” Adrian told us. “We must also ensure production is safe”

Therefore, the ISO certification wouldn't simply be a certificate, but 'a better way of doing things'. After completing some market research around ISO within the business, Adrian received a recommendation of our work here at Synergos Consultancy Ltd. He reached out and we got to work.

Contacting the Synergos Consultancy Ltd team in a bid to improve its processes, Adrian said the certification would give IDMH the opportunity to 'work on new concepts and be the best'.

“We didn't question the concept of ISO, as in practice, we follow processes naturally, frequently checking them as we do.” He went on to say the Synergos team is robust, pulling processes to pieces.

# THE RESULTS

'Excellent service' was of utmost importance to Adrian and the IDMH team – and thanks to the word of mouth recommendation for Synergos Consultancy Ltd, they were able to gain the certification with minimal downtime to the business.

“The relationship started off well,” said Adrian,

“Synergos Consultancy proved themselves straight away, in the service and the relationship.”

Getting up and running after certification was simple, too. “The process was fast, and the team visited our site to understand the business” added Adrian.

“Once the decision was made, there was no delay in getting going and the process more than met our expectations.”

On top of that, Adrian said there was no change in the relationship between the two firms during the COVID-19 pandemic, with any snags that emerged during the process being dealt with immediately and effectively.

Synergos Consultancy Ltd took on the brunt of the work, including preparation and guidance, said Adrian, with the certification having a huge impact on the way IDMH does business.

“The ISO certification will make us start to review processes even more frequently than previously, as well as complete more audits, identify chances to improve

internally, introspectively question how did we get to this point.” continued Adrian. “It also gives us the chance to improve business processes, speed up production, and improve quality

It's worth noting, though, that the importance of an ISO certification within a business isn't about ticking a box, Adrian said.

“This is what we do here at IDMH. Our processes are so robust, and the ISO certification proves to our clients that the processes are in place.”

Of course, Adrian and the team say they would wholeheartedly recommend our services:

“Synergos Consultancy provided outstanding support throughout the project, ensuring all areas were covered; it just felt like there was support for the work, ensuring all boxes were ticked, the process was easy and all the stress was removed.”

Our founder, Jenny Kilburn agrees, adding: Working in collaboration with our clients is very important to us; it is a joint venture partnership and we make sure that we communicate every step of the way ensuring a smooth journey.

**Want to know how Synergos Consultancy Ltd can help you gain the certification for your business needs?**

Get in touch with our team today and we'd be happy to see how we can help.





**SYNERGOS  
CONSULTANCY LTD**

**01484 666 160**

[team@synergosconsultancy.co.uk](mailto:team@synergosconsultancy.co.uk)

[www.synergosconsultancy.co.uk](http://www.synergosconsultancy.co.uk)

Unit 18 Office T1 Brooke's Mill Office Park, Armitage Bridge Huddersfield, HD4 7NR